



February 7, 2017

Ms. Karen Simpson
Director under the LTCH Act, 2007
Long Term Care Inspections Branch
Long Term Care Homes Division
347 Preston Street, Suite 420
Ottawa, Ontario
K1S 3J4

Dear Ms. Simpson,

I am forwarding to you, as promised, the revised Compliance Plan for Caressant Care Woodstock which we discussed during our telephone call at noon on Friday, February 3rd.

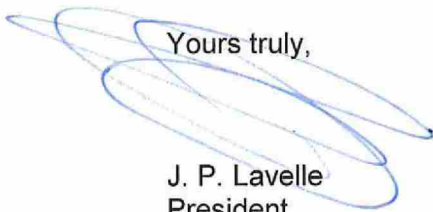
The original Compliance Plan was done with great thought by my staff without the assistance of our outside consultant, Kathy O'Reilly, who has just returned from vacation. With the concerns raised by your staff during our telephone call, Kathy along with Carol Hepting, Kim Leuszler and Gay Goetz have worked on the information that is attached.

If you have any questions concerning the attached please contact Carol Hepting, Vice-President, Operations for Caressant Care.

I would like to assure you that Caressant Care is working hard to have the orders lifted to stop admissions at our Woodstock facility.

Thanking you in advance.

Yours truly,



J. P. Lavelle
President

Copies: M. Nestor, P. Skipper - MOHLTC
C. Hepting, K. Leuszler, G. Goetz, K. O'Reilly - Caressant Care