

## Customer Satisfaction Report

ONH2788: Meadow Park - London, London, ON

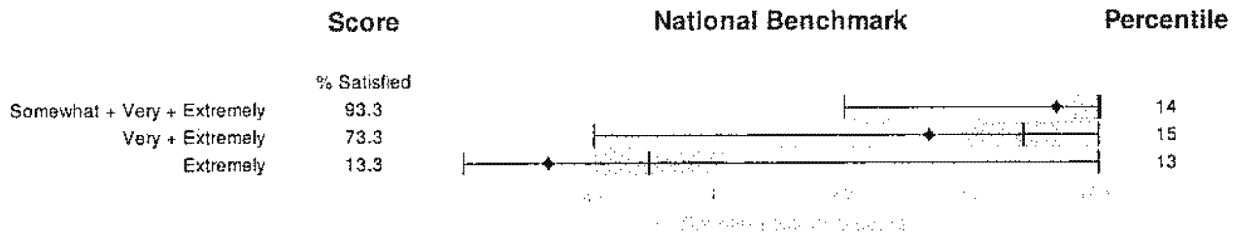
### Family Satisfaction

Report Filter:

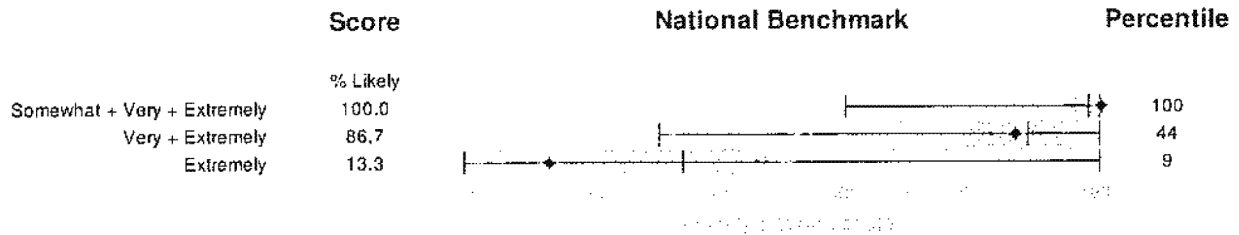
15 Respondents

- Dates: 01-Jan-2016 - 31-Dec-2016
- Random QAPI Sample: None
- Resident Group(s): None

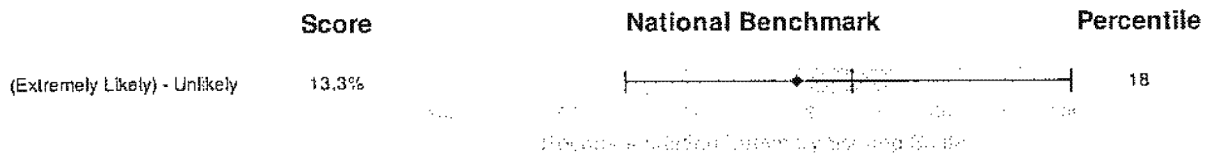
### Overall Satisfaction



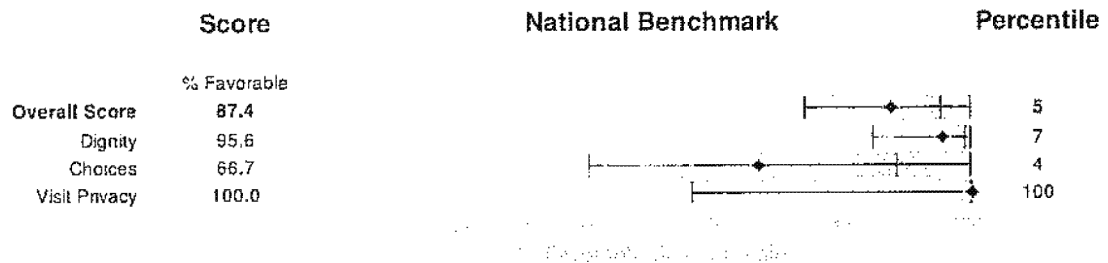
### Likelihood of Recommendation



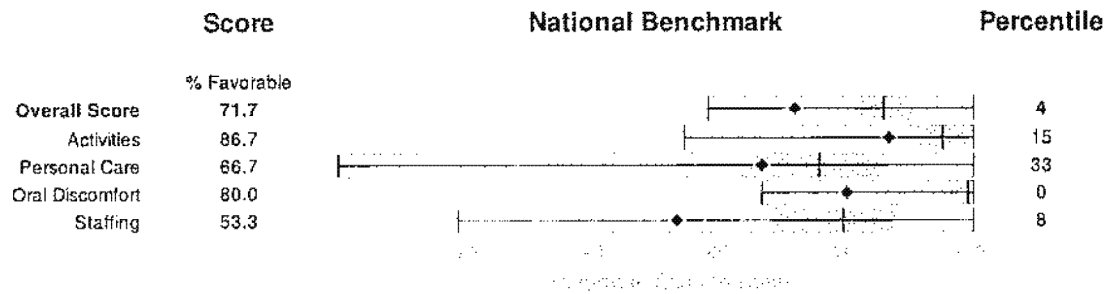
### Facility Endorsement Score



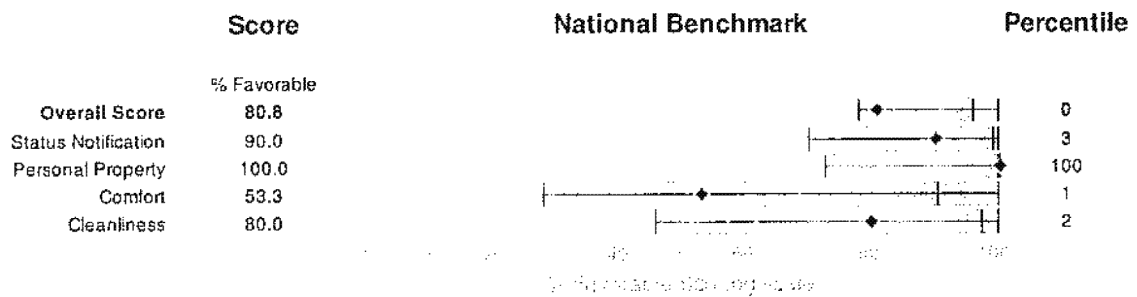
### Quality of Life Domain



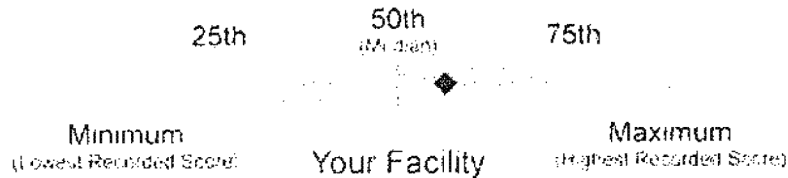
## Quality of Care Domain



## Quality of Service Domain

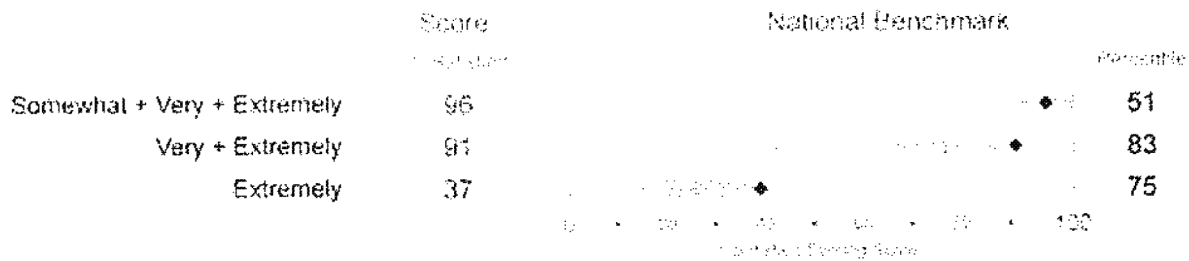


### Percentiles



### Understanding Percentiles:

- 25th** - 25% of facilities scored below this point  
75% of facilities scored above this point
- 50th** - Also known as the Median -  
Half of all facilities scored below this point  
The other half scored above this point
- 75th** - 75% of facilities scored below this point  
25% of facilities scored above this point



37% of your residents are Extremely Satisfied  
 91% of your residents are at least Very Satisfied  
 96% of your residents are at least Somewhat Satisfied

51% of facilities have scored lower than your facility  
 49% of facilities have scored higher than your facility

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