



I, Rhonda Kukoly an
 inspect under the Act,
 certify is a true copy of the
 original Nov. 4/11
 signed Billy 10/2

Medication Management System Program Evaluation

Review of Service from:	<u>Medical Pharmacy</u>	To:	<u>Woodstock C.C</u>
Review completed by: (PAC members including RD)	<u>Sandra Flutberg RCE</u>	Date:	<u>Sept</u>

Brief Description of Program(Goals):	<u>To provide the appropriate medication that resident require.</u>
--------------------------------------	---

Person Accountable for Program:	<u>Don</u>
---------------------------------	------------

	Criteria	Yes	No
1.	There is a multidisciplinary team which meets at least quarterly? (Professional Advisory Committee - PAC)	✓	
2.	Minutes for these team meetings are documented including the results of reviews and improvements made?	✓	
3.	The quarterly reviews consist of at least, drug utilization trends, utilization patterns in the home? (use of any drug or combination of drugs including psychotropic drugs)	✓	
4.	There is evidence of quarterly reviews of all medication incidents and adverse drug reactions? These reviews identify changes to improve the system in accordance with evidence-based and prevailing practices?	✓ ✓	
5.	Written policies and procedures are current and available?	✓	
6.	All registered staff have been in-serviced on how to access policies on-line? (Corporate and Pharmacy Resource Center)	✓	
7.	Does the facility participate in the Institute for Safe Medication Practices, Medication Safety Self-Assessment? If so, is there evidence that the results have been reviewed and acted upon?	✓	<i>what's applicable</i>
8.	Are all medication rooms kept; - clean & tidy? - locked or under supervision of registered staff at all times? - walls painted & in good repair? - signage appropriate?	✓ ✓	

1 Rev

Criteria		Yes	No
9.	Are all medication carts; - clean & tidy? - locked or under supervision of registered staff at all times? - in good repair? <i>99% of time</i>	✓ ✓ ✓	
10.	All new employees undergo consistent baseline competence evaluation, including specific assessment criteria, before participating independently in the medication use process?	✓	
11.	The method of ordering and re-ordering medication is efficient/effective?	✓	
12.	Drugs are delivered in a safe & secure manner?	✓	
13.	Infection control practices are followed when preparing and administering medications?	✓	

Indicators to Review (over past year)

1	Results of monthly medication audits	- in binder in RCC office
2	Results of pharmacy audits and visit reports	
3	Narcotic count records	in DON office
4	In-service offered r/t medication system, safety practices/strategies to prevent errors	done as needed @ staff meetings
5	Monthly QI data	DON
6	Results of inspections by MOH, MOL, PH	DON has info
7	# of opportunities offered for resident/family education	- meds reviewed @ family conference

Summary of changes/improvements made over the past year with date of change
(storage, distribution, orientation/in-service program, data collection/reporting, documentation)

- storage for discontinued meds has been improved so that remove items is harder. Double checks on waste of narcotics, locking cart

Program remains effective? Yes: No:

Areas for Improvement

- continue to assess over medication of elderly
discontinue ~~meds~~ not needed, locking cart

Date results taken to CQI Committee: Sept 13